

CCTV Surveillance.

Churches of Christ Housing Services (CCHSL) is committed to the protection of its tenants and assets by providing a safe environment, in and around its premises, including through the appropriate use of CCTV surveillance among some of its unit complexes.

The primary reason for use of CCTV at sites we own and manage is to:

- Discourage and/or detect unlawful and anti-social behaviour in and around the premises.
- identify responsible parties for suspected breaches of a tenancy agreement e.g. damage to common areas.
- enhance the sense of safety, security and wellbeing of our tenants.

How will CCTV footage be used?

Footage may be accessed by authorised staff, only when required, to ensure the safety of tenants, staff and guests of the site. This may include using footage for tenancy related matters and as evidence related to suspected breaches of a tenancy agreement.

Where there are reasonable grounds to suspect illegal activity has taken place on our premises, footage may be requested and accessed by police or other law enforcement agencies.

What footage will be captured and how is it stored?

CCTV surveillance is movement activated and only video footage is captured, no audio.

Footage is stored for up to 14 days and no copies of recordings will be made unless required by law.

How can I get more information?

For more information about CCTV at our sites, please contact your Housing Officer. You can also visit our website for information regarding your privacy which can be found by reading our *Privacy Policy*.

Can I request access to CCTV footage?

In order to protect the privacy of tenants, staff and others visiting the site, any footage captured by CCTV will not be provided to members of the public – including, tenants, support workers or advocates – unless the person requesting is shown in the footage.

In the event of illegal activity taking place and where CCTV footage may provide evidence, tenants should contact the police who can make a request to access the footage.

In what circumstances will CCTV footage be provided to police or law enforcement agencies?

Upon written request from police or law enforcement agency, we may provide them with CCTV footage where:

- there is a serious threat to the life, health or safety of a person or;
- Where it is necessary to assist in an investigation of illegal or criminal activity.

