

Commonwealth Home Support Programme.

FEES AND CHARGES

Services provided through the Commonwealth Home Support Programme (CHSP) are subsidised by the Australian Government. If you can afford to do so, you will be expected to contribute towards the cost of receiving services.

Our services	Contribution fees \$	Service notes
Personal Care	\$10.40 per visit	
Nursing Care	\$13.00 per visit	Consumables may incur extra charges
Social Support Individual	\$8.80 per hour	Travel will incur extra charges
Social Support Group	\$15.00 per visit	Travel will incur extra charges
Transport	\$12.60 per trip	Travel will incur extra charges
Domestic Assistance	\$13.20 per hour	
Home Adjustments	\$18.00 per hour	Materials may incur extra charges
Home Maintenance & Repairs	\$18.00 per hour	Materials may incur extra charges
Allied Health & Therapy Services	\$20.00 per visit	
Meal Preparation	\$8.00 per hour	
Meal Delivery	\$15.00 per meal	Including delivery
Home or Community General Respite	\$8.00 per hour	
Community Cottage Respite	\$25.00 per day	

NOTES

GST-Free Services: All services provided under CHSP are GST free.

Service Delivery: Minimum duration of 30 minutes applies to all visits (excl. meal delivery). Churches of Christ deliver CHSP services on weekdays only—no services are provided on weekends or public holidays.

Travel Charges: If any travel is required while a service is being provided, a fee of \$1.25 per kilometre will apply. This charge starts from the service delivery location and only covers travel during the service.

Cancellations: At least one full business days' notice is required to cancel or reschedule a service. If notice is not provided, the full-service fee will be charged.

Fee Validity: Fees and charges are effective from 1 August 2025 and are subject to periodic review. Any updates will be communicated in writing.

Our local Home Care teams are here to support you. We'll help you understand the My Aged Care system, explore your options, and access the services that best meet your needs. Call **1800 772 011** or visit **cofc.com.au**

SERVICE DELIVERY INFORMATION

The services listed in this document are part of the Commonwealth Home Support Programme (CHSP), an entry-level aged care program that helps older people live independently in their homes and communities. CHSP offers practical support with everyday tasks such as personal care, domestic assistance, transport, and respite care. The program focuses on working with you, not just doing things for you, so you can maintain your independence and wellbeing.

Our services	Service objectives
Personal Care	Assistance with hygiene, grooming, self-administration of medicines and daily living activities
Nursing Care	Clinical care and education provided by a nurse
Social Support Individual	One-on-one support to help individuals participate in community activities and engagement
Social Support Group	Group activities to reduce isolation and promote community engagement
Transport	Help with getting to appointments, shopping or social activities
Domestic Assistance	Help with household tasks like general cleaning and laundry
Home Adjustments	Modifications to prevent incidents and support independent living
Home Maintenance & Repairs	Help with maintaining a safe home environment, such as minor repairs
Allied Health & Therapy Services	Health services such as physiotherapy, podiatry, and occupational therapy
Meal Preparation	Support with preparing meals and nutrition advice
Meal Delivery	Provision of meals to ensure proper nutrition
Home or Community General Respite	Short-term caregiving relief at home or in community
Community Cottage Respite	Overnight care in a cottage-style setting to support carers and older people

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SERVICE DELIVERY LOCATIONS

Churches of Christ delivers CHSP services across Queensland, with availability depending on your location. Services are offered in specific Aged Care Planning Regions, so not all services may be available in every area. We deliver services in **Greater Brisbane** (Brisbane North and South suburbs), **Bribie/Caboolture**, **Blackall District** (Central West Queensland), **Darling Downs** (Toowoomba and Warwick region), **Northern Queensland** (Townsville region), **South Coast** (Gold Coast region), **Sunshine Coast**, **West Moreton** (Ipswich region) and **Wide Bay** (Hervey Bay and Bundaberg region).

Our services	Service locations
Personal Care	Greater Brisbane, Bribie/Caboolture, Blackall, Darling Downs, Northern Queensland, South Coast, Sunshine Coast, West Moreton, Wide Bay
Nursing Care	Greater Brisbane, Bribie/Caboolture, Blackall, Darling Downs, Northern Queensland, South Coast, Sunshine Coast, West Moreton, Wide Bay
Social Support Individual	Greater Brisbane, Bribie/Caboolture, Blackall, Darling Downs, Northern Queensland, South Coast, Sunshine Coast, West Moreton, Wide Bay
Social Support Group	North Brisbane, Bribie/Caboolture, Blackall, Darling Downs, Northern Queensland, South Coast, Sunshine Coast, West Moreton, Wide Bay
Transport	Blackall, Darling Downs
Domestic Assistance	Greater Brisbane, Bribie/Caboolture, Blackall, Darling Downs, Northern Queensland, South Coast, Sunshine Coast, West Moreton, Wide Bay
Home Adjustments	Greater Brisbane, Darling Downs, South Coast
Home Maintenance & Repairs	Greater Brisbane, Bribie/Caboolture, Blackall, Darling Downs, South Coast, Sunshine Coast, Wide Bay
Allied Health & Therapy Services	Darling Downs, South Coast, Wide Bay
Meal Preparation	Wide Bay
Meal Delivery	Blackall
Home or Community General Respite	Blackall, Darling Downs, South Coast, West Moreton, Wide Bay
Community Cottage Respite	Darling Downs, South Coast, Wide Bay

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