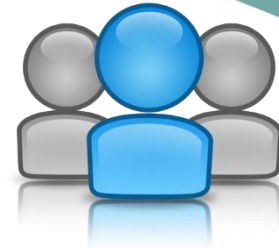


Visitors and Guests

Sometimes friends or family members come and visit, or even stay for a while.

As a tenant, you have the right to have visitors and guests come to see you and stay, however they are not approved to live in the property and therefore cannot stay longer than permitted.

Ensure you advise Churches of Christ Housing Services if you are having visitors stay and how long they are staying for.



How long can my visitors stay with me at my property?

Your visitors may stay at your property for:

- up to 28 consecutive days, or;
- no more than three days per week.

Your tenancy will not change if the visitor's stay remains within these timeframes. However, visitors who stay longer than the allowable visitor period may be considered unauthorised occupants, which can affect your tenancy with us.

To be regarded as a visitor, a person considered an unauthorised occupant may be asked to provide evidence that he or she resides at an alternative address. Such evidence may include:

- Centrelink Income Statement
- Utility bills – e.g. electricity or phone
- Any other official document in that person's name

If you would like to add your visitor to your household as an authorised occupant, you must obtain written approval from Churches of Christ Housing Services. Please note, adding a person to your household will increase the household income, and in turn, may increase the amount of rent you pay. Contact your local office to discuss further.

Am I responsible for the behaviour of my visitors?

As the tenant, you are responsible for the behaviour of your visitors and guests. Please ensure that your visitors and guests do not:

- cause any damage to your home
- disturb the reasonable peace, comfort and privacy of your neighbours
- use your home for any unlawful purpose.

Visitors must not park in the car spaces provided for tenants in unit complexes. They should park in the street or, if available, in car parks allocated for visitors.

If your visitors or guests breach any terms of your tenancy agreement, staff will contact you to discuss this matter as well as any remedial action required, and how your tenancy may be impacted.