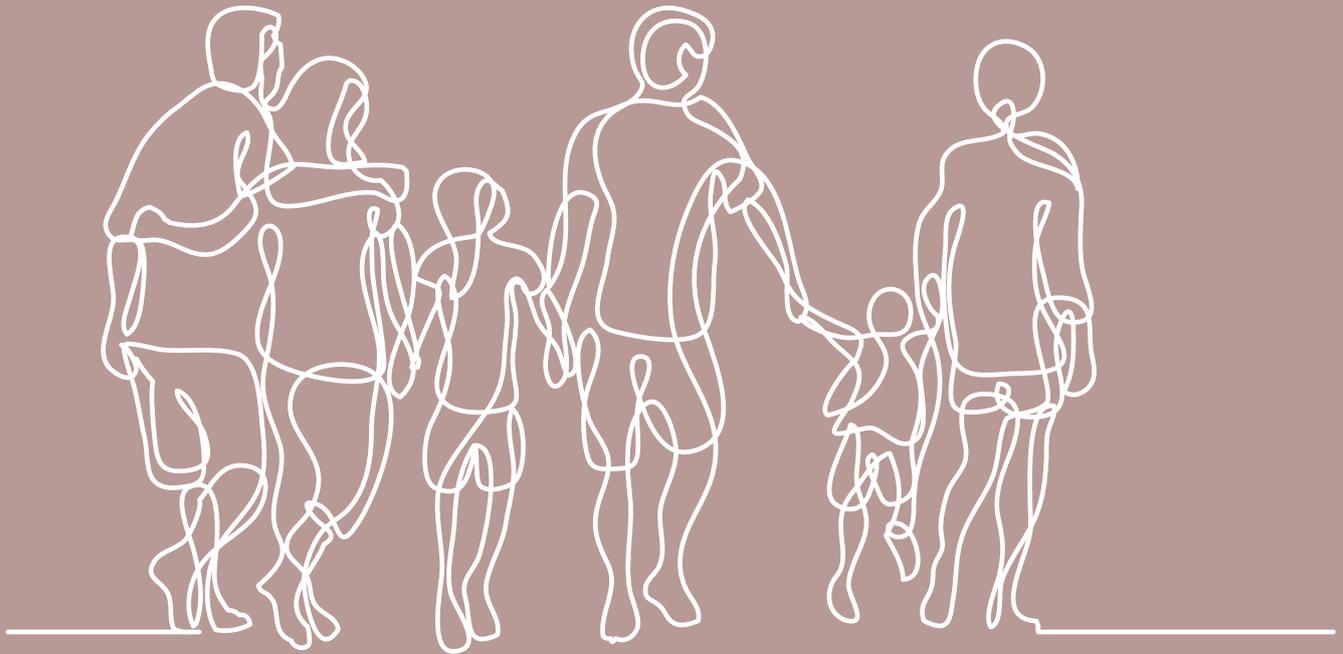


ANNUAL REVIEW 2017-18

# *At a glance*



*Bringing the light of Christ into communities*

*For more information please visit*  
[cofc.com.au/2017-18AnnualReview](http://cofc.com.au/2017-18AnnualReview)



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*“But he’s already made it plain how to live,*

**what to do,** WHAT GOD IS LOOKING FOR

IN MEN AND WOMEN. *It’s quite simple:*

**Do what is fair and just to your neighbour,**

BE COMPASSIONATE AND LOYAL IN YOUR LOVE,

**and don’t take yourself too seriously - take God**

**seriously.” Micah 6:8 *(The Message)***

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Welcome to our 2017-18 ‘At a Glance’ which I hope will provide you with a snapshot of our key activities and achievements over this past year. Churches of Christ in Queensland delivers a diverse breadth of services and church and community engagement activities.

It has been a year of change, exceptional activity and achievement of many key milestones. This is the result of the dedication and hard efforts by many. We have much to celebrate from this past year and a great deal to look forward to as we strive to fulfil our key mission of “bringing the light of Christ into communities.”

### **CEO appointment**

I was delighted and honoured to accept the appointment of Chief Executive Officer to Churches of Christ in Queensland on 1 September 2018, following Dr Paul Scully’s departure in July 2018.

I subsequently stepped aside as Board Chair, having been in that position for six years, and welcomed Ken Ewald, a longstanding board member, to the role of Chair. Together we will endeavour to continue our organisation’s remarkable journey working alongside the Council, Board, Executive and senior leadership team and all others involved with Churches of Christ in Queensland.

As an organisation we appropriately honoured and said farewell to two senior Churches of Christ in Queensland executives: Chief Operating Officer, David Swain and our Executive Officer of Communications, Desley Millwood. We thank them for their outstanding passion, commitment and energy over the years.

### **Our work**

This year we have continued to acquire new properties, as well as develop and enhance existing ones - all have been developed around our key integrated community model of care. This has included undertaking the official opening of our Kurrajong Townhouses at Kallangur, commencing new Housing apartments at Hillcrest, continued construction of our new campus at Warwick (which opened in September) and expanding our aged care service at Stanthorpe. We also saw commencement of Stage 1 of our 20 year plan for re-development on our Gold Coast site with construction underway for a new retirement living complex at Lady Small Haven Retirement Village in Benowa.

We are currently on track to open our Little Mountain Campus (Meridan) on the Sunshine Coast in early 2019, and a new aged care development at Boonah. We also welcomed two aged care services to our organisation this year - Mortimer Aged Care Service in Acacia Ridge and Palms Aged Care Service in Ingham. In August 2017 our Council and Board toured Far North Queensland and experienced first-hand the work being undertaken by our churches and care services who are rising to meet their local community needs.

Over this past year we have engaged in the Commonwealth Redress Scheme, our Reconciliation Action Plan (Phase 2), Business Excellence Framework and organisational risk and contracts management. I encourage you to learn more about what we do within these pages and find out more about our day-to-day activities at [cofc.com.au/2017-18AnnualReview](http://cofc.com.au/2017-18AnnualReview).

### **Organisational review**

Our organisational structure was reviewed June 2018. Large organisations such as ours continually have to re-align, re-structure and change in order to ensure our sustainability and viability. As part of the restructure we created a new Church and Community Engagement team and a Leadership and Culture team. We believe this will help us to fulfil our mission and best position us for growth as we boldly and prayerfully move forward.

### **Strategic Plan 2019-2024**

Much emphasis has been placed on reviewing and building on our current strategic plan and, after listening to the learnings and insights from our church communities, staff, services, partners, Board and Council, we are nearly ready to embark on our 2019-2024 Strategic Plan. I look forward to sharing this with you in the near future. The Churches of Christ in Queensland journey is a privileged, exciting and rewarding road to walk for each and every one of us. For all who have gone before us, and for those who continue, or come after us - Christ must always remain our inspiration and at the heart of all we do.

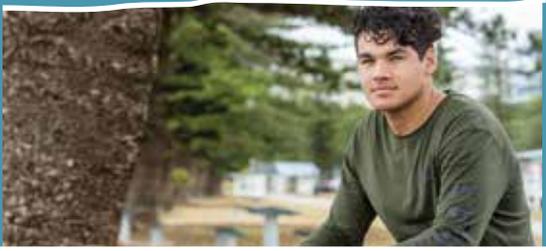
God Bless,



Gary Edwards  
Chief Executive Officer



# Our stories



*Daniel*<sup>\*</sup> was supported by the Youth CONNECT program to find safe and secure accommodation so that he could exit youth detention. Since moving into his new home, he has integrated quickly into his community while being supported by his Case Manager to build his life skills as he transitions into adulthood.



*Graham & Robyn* had just experienced a family tragedy and were on the verge of homelessness, trying desperately to find a home that they could afford, until they came across our affordable living development, Kurrajong Townhouses. "We are so grateful to have a roof over our heads and to call Kurrajong home," Robyn said.



*Pat*, a resident at Moonah Park Aged Care Service, started using the specially designed gym when she moved into the service. After 18 months, her physical abilities had significantly improved, along with her confidence and wellbeing.



*Rivers Church of Christ* launched the Moreton Bay Community Matters initiative, providing food baskets and more to help the local community. By providing a place for people to come and feel love and compassion, they are then drawn to Christ.

<sup>\*</sup>Identity is protected for privacy.  
This is not his real name or image.

# Who we are

*Our vision is to transform lives of individuals and families so they may experience a greater sense of joy, hope, possibility, connectedness, purpose and meaning. We are shaped by our values of modelling unconditional love, behaving with integrity and being good stewards.*



**63** affiliated churches and  
**6** AICF campuses

**3** care services:  
Children, Youth and Families;  
Housing Services and Seniors  
and Supported Living.

**3510** staff;  
**1382** registered  
volunteers

**\$818 million**  
total assets

**\$276 million**  
total revenue  
(operating and  
non-operating)

## Church & Community Engagement

Facilitated Queensland Servant Leadership Forum, L10 Young Adults camp, FUSE Youth camp and Girls' Getaway Weekend.

**11** Strategic Action Leadership Teams,  
**16** SALT Working Groups and **6** Mission  
Action Partners all producing greater  
community connections.

**27** chaplains supported people in  
the wider community, our housing and  
seniors living services through more than  
**9,000** connections.

**63** churches and **6** AICF campuses ministered  
to communities, hospitals and schools and  
offered places of worship and connection for  
thousands of people.



# Children, Youth & Families



Helped **4122** children and young people across Queensland through our early childhood, out of home care, family support and transition to independence services.

Provided accredited early childhood and family day care programs to

**878** children and their families in Cunnamulla, Gin Gin, Hervey Bay, Maryborough and Brisbane.

Assisted over **500** vulnerable families to address multiple and/or complex needs and build their capacity to safely care for and protect their children through our intensive family support services.

Supported **1237** foster and kinship carers who provided safe and nurturing home for vulnerable children and young people from many different cultures and backgrounds.

Made a difference to the lives of **20** young people through our CYCLE Program, which supports young people to return to full-time mainstream education or employment.



# Housing Services

Helped **3221** people obtain safe, affordable and secure housing through our housing programs, of which **67%** were at risk of homelessness or in unsuitable or crisis accommodation.

Opened Kurrajong Townhouses in Kallangur - a **\$10.6 million** 50-townhouse complex privately funded and built on land generously donated by the Handy family.

Completed an **\$857,000** housing development at Crows Nest designed to support independence for people living with a disability through dignity, choice and community connection.

Commenced construction of a **\$590,000** fully accessible housing development in Crows Nest to support elderly parents caring for an adult child with a disability.

Supported **141** people experiencing or at risk of homelessness to access technology and assistance through our expanded Digi-Ask Digital Inclusion Project.

# Seniors & Supported Living



**10,982** older people experienced our unique Positive Wellbeing Model of Care - a holistic, person-centred approach focussed on uplift and improved quality of life.

**23** retirement villages across Queensland and Victoria offered a sense of community to **1144** retirees.

**30** residential aged care services offered **1870** older people the support and reassurance of high-quality care and support based on their individual needs.

**7968** people received care and support in the comfort of their home through our home care and maintenance services.

## Development projects

Started to build our integrated community campus at Little Mountain, a **\$37 million** development containing an aged care service, cafe, community centre, auditorium and aquatic centre.

Completed our **\$17.5 million** Stanthorpe Aged Care Service extension which includes our cottage model of care that promotes independence in a home-like environment.

Continued construction of our integrated community at Warwick - a **\$36 million** development containing an aged care service, cafe and community centre, co-located with our existing retirement village (opened in September 2018).

Planned the first stage of redevelopment of our campus at Benowa on the Gold Coast, which will see **65** new retirement living units and club house built at Lady Small Haven.



# Other highlights

We launched our second Innovate Reconciliation Action Plan 2017-18 with a stronger focus on building respectful relationships. It reaffirms our public commitment to improving the way we engage and work with Aboriginal and Torres Strait Islander people.

We launched the Youth CONNECT program to support young people exiting, or who have exited, statutory care or custody, and who are homeless or at risk of homelessness. The innovative program is delivered in partnership with the Queensland Government and will support 300 young people over six years.

We were the winner of the Australasian Fleet Management Association's 2017 Fleet Environment Award. Travelled nearly 11 million kilometres to support and bring uplift to communities.

Churches of Christ Medical Santo celebrated five years changing lives in northern Vanuatu - 6810 patients were treated, 993 were during rural outreaches to isolated areas, 858 were Ambae Island Volcano evacuees during a State of Emergency in October 2017.

Every woman has the ability to shine, to understand her own personal worth, strength and purpose. 80 women experienced our Shine Women's Program designed to bring healing and joy.

We committed to the Family Matters Campaign to ensure children and young people grow up safe and cared for in family, community and culture and eliminate the over-representation of Aboriginal and Torres Strait Islander children in out-of-home care.

Launched the Adventures in Leadership program to improve the leadership fitness of every person in the Churches of Christ in Queensland community.

The Mooring Program was awarded the Northern Gold Coast Volunteer of the Year Awards. This has been a great team effort in the Southport Church of Christ Community.

We commenced the rollout of the Virtual Dementia Tour™ (VDT™) to help people better understand and support people living with dementia. The VDT™ is medically and scientifically proven to be the closest we can give a person with a healthy brain an experience of what dementia might be like.

Released *Addressing Domestic and Family Violence* paper highlighting our commitment to being an organisation that is a safe place for people to come forward about violence and to achieving a future where all people are safe, respected and free from violence and abuse.

# Introducing Our Board & Council



## Board

Back row L-R

**John Adermann, Nigel King,  
Doug Sparkes, Gary Edwards**

Front row L-R

**Ken Ewald, Rilla Roberts,  
Geoff Charles, Jill Gray**



## Council

L-R

**Andi Owen** (Gympie CofC),  
**Steve Nixon** (Kingaroy CofC),  
**Chris Gribble** (Highfields CofC),  
**Steve Peach** (Southport CofC),  
**Geoff Runge** (Sanctuary Park CofC),  
**Vicki Marney** (Toowoomba North CofC),  
**Ken Ewald** (Chair of the Board and  
Redlands CofC),  
**Geoff Charles** (Chair of Council and  
Springwood CofC),  
**Kevan Denny** (Sunnybank CofC).

Seated in front L-R:

**Gary Edwards** (CEO),  
**Rue Masunungure**  
(Director – Governance).



**Churches  
of Christ**  
in Queensland

### Head Office

41 Brookfield Road Kenmore  
Queensland 4069 [cofc.com.au](http://cofc.com.au)

For more information about our 2017-18 activities and to view  
our Consolidated Financial Report, 30 June 2018 please visit  
[cofc.com.au/2017-18AnnualReview](http://cofc.com.au/2017-18AnnualReview).

Information is correct as at 30 June 2018.