

Home Care Packages

Our fees and charges are designed to give you the right care through your Home Care Package. Whether it be a little or a lot, you decide the services you want and when. Your local team can help you navigate the system, ask us how.

Service Charges

Service charges are fees associated to deliver services to meet your goals and needs. Service delivery options in this fee structure include face-to-face and virtual support.

Personal and support services, garden maintenance	Hourly rate*	30min*	45min*
Week Day (6am to 6pm)	\$52	\$36	\$45
Week Night (6pm to 6am)	\$60	\$42	\$52
Saturday	\$78	\$52	\$65
Sunday	\$105	\$74	\$90
Public Holidays	\$130	\$90	\$110

Personal and support group services	Hourly rate*
Week day – group	\$26
Saturday – group (minimum 3hr booking)	\$40
Sunday – group (minimum 3hr booking)	\$55
Public holidays – group (minimum 3hr booking)	\$65

Nursing care, spiritual care, home maintenance	Hourly rate*	30min*	45min*
Week day (6am to 6pm)	\$95	\$68	\$76
Week night (6pm to 6am)	\$107	\$76	\$87
Saturday	\$125	\$90	\$100
Sunday	\$145	\$105	\$120
Public holidays	\$190	\$137	\$155

Allied health	Hourly rate*	30min*	45min*
Week day (6am to 6pm)	\$135	\$96	\$108

Respite care	
Overnight respite – residential	\$280/day
Sleepover	By Arrangement

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Service Fees

Service fees are the fees associated to administer your package and to coordinate and plan your care.

Home Care Package costs (per day)	Care Management	Package Management
Level 1	\$3.80	\$3.10
Level 2	\$6.60	\$5.50
Level 3	\$14.30	\$12.00
Level 4	\$21.60	\$18.00

∨These fees are calculated as daily rates but will appear as a monthly fee on your statement

Other costs	
Transport charge	\$1 per km
Exit fee	\$275 inc GST

Use of a contractor	
Use one of our contractors	Ask for a list of our pre-qualified contractors
Use your own contractor	\$500 one off set up fee

Notes:

* All fees charged through your Home Care Package are GST Free.

Cancellations require one business days' notice prior to the scheduled service. Otherwise full charges will apply. Fees and charges are effective 1 July 2021 and subject to review. All changes will be notified in writing.