

# Community Care – Home Care Packages

Our fees and charges are designed to give you the right care through your Home Care Package. With a little or a lot, you decide the services you want and when. Your local team can help you navigate the system, ask us how.

## Service Charges

Service charges are flat fees associated to deliver services to meet your goals and needs.

Personal and Support Services, Garden Maintenance	Hourly rate*	30min*	45min*
Week Day (6am to 6pm)	\$52	\$36	\$45
Week Night (6pm to 6am)	\$60	\$42	\$52
Saturday	\$78	\$52	\$65
Sunday	\$105	\$74	\$90
Public Holidays	\$130	\$90	\$110

Personal and Support Group Services	Hourly rate*
Week Day – Group	\$26
Saturday – Group*	\$40
Sunday – Group*	\$55
Public Holidays – Group*	\$65

\*Requires minimum 3 hour booking

Nursing Care, Chaplaincy, Home Maintenance	Hourly rate*	30min*	45min*
Week Day (6am to 6pm)	\$82	\$58	\$66
Week Night (6pm to 6am)	\$96	\$68	\$78
Saturday	\$125	\$90	\$100
Sunday	\$145	\$105	\$120
Public Holidays	\$165	\$120	\$135

Respite Care	
Week Day Respite – Cottage	\$175/day
Weekend Respite – Cottage	\$1600/weekend
Overnight Respite – Residential	\$250/day
Sleepover	By Arrangement

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## Service Fees

Service fees are the fees associated to administer your package and to coordinate and plan your care.

Home Care Package Costs (per day) <sup>v</sup>	Care Management	Package Management
Level 1	\$3.50	\$2.95
Level 2	\$6.30	\$5.30
Level 3	\$13.90	\$12.00
Level 4	\$21.10	\$17.60

<sup>v</sup>These fees are calculated as daily rates but will appear as a monthly fee on your statement

Other Costs	
Transport Charge	\$1 per km
Exit Fee	\$275 inc.GST

Use of a Contractor	
Use one of our contractors	Ask for a list of our pre-qualified contractors
Use your own contractor	\$500 one off set up fee

## Notes:

\* All fees charged through your Home Care Package exclude GST.

Cancellations require one business day's notice prior to the scheduled service. Otherwise full charges will apply.

Fees and charges are effective 1 August 2019 and subject to review. All changes will be notified in writing.